NATIONAL FLOOD INSURANCE PROGRAM

FEMA

Did you file a flood insurance claim after Hurricane Sandy?

You may be eligible to have your claim reviewed. You can ask FEMA to take another look.

It's a simple process. **Call toll-free 866-337-4262.**

Call center hours
8 a.m.-8 p.m. EDT, Monday through Friday

For individuals who are deaf, hard of hearing, or have a speech disability and use 711 or VRS, please call 866-337-4262. For individuals using a TTY, please call 800-462-7585.

You can download a form requesting a review at www.fema.gov/sandyclaims and email it to FEMA-sandyclaimsreview@fema.dhs.gov or fax it to 202-646-7970.

When you call, please have ready:

- The name on the policy
- The address of the damaged property
- The policy number

The deadline for requesting a review is October 15, 2015